

Equal Opportunities Policy

Purpose

LBD Tuition Centre is committed to ensuring equal opportunities for all, ensuring that the qualifications we offer are inclusive and accessible to learners.

All who represent LBD Tuition Centre are responsible for implementation of this policy. We believe that all learners and visitors have the right to be treated with dignity and respect regardless of their age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, ethnicity, religion or belief, sex, and sexual orientation. We will not tolerate unfair treatment or unlawful discrimination, whether intentional or unintentional, direct, or indirect.

Policy

LBD Tuition Centre is committed to The Equality Act 2010 by taking positive action to:

- Comply with current legislative requirements and monitor that this is adhered to
- Develop qualifications, support services and products which take into consideration the needs of all learners and do not unnecessarily discriminate against any individual or group
- Promote fair access to qualifications, minimising any barriers to access or assessment by implementing reasonable adjustments and special considerations policies
- Ensure that learning opportunities and fair assessment is open to all who will benefit without compromising the integrity of qualifications
- Ensure content and language of all written content, including assessment materials and programmes are non-discriminatory and free from any bias or stereotypical wording
- Monitor our qualifications, entry requirements and assessments to identify barriers to access or achievement, and remove or minimise unnecessary barriers or bias which could impact on individuals or groups.

LBD Tuition Centre shall implement this policy through:

- Ensuring staff, members and learners have access to this information to assist them in planning, putting in to practice and monitoring their rights and responsibilities under this policy
- Providing support and relevant training/updates for all staff, members and learners and revising any policy or practice that could disadvantage individuals or groups
- Provision of regular CPD/updates for staff, members, and learners

- Ensuring all staff, members and learners know how to offer feedback and register complaints
- Effective complaints procedures which will be used to resolve complaints of discrimination with a full and prompt consideration under this policy, breaches of this policy will be dealt with through LBD Tuition Centre complaints procedures.

Monitoring and Review

This policy and its procedures will be reviewed regularly for improvements as part of our quality assurance requirements. This will ensure it is fit for purpose, reflects the services we deliver to our customers and that we provide services which are relevant to the requirements of individual needs. Regular reviews will ensure that we are adhering to our quality policy statement.

Contacting LBD Tuition Centre

[Please click here to view contact details for LBD Tuition Centre.](#)

Last Updated: 14th August 2018